**Get Payment Info**

**Day 1 Email**

**Subject:** Hey [firstname], need your help!

Hi Sue,

Great news! [locationname] is moving over to a new software platform called ClubReady that will make it so much easier for you to get the information you need about your fitness results and progress!

ClubReady will also handle all your session scheduling, membership, and billing information, so we'll need you to go in and add your payment information to your new profile.

Here's how to do that:

1. **Login with your personal Fit Body Boot Camp login:** CLICK HERE (this will be hyperlinked to the Club URL)
2. [Username] & [Password]
3. **Update your payment profile information:** Click on 'My Profile' tab > click on 'My Payment Preferences' tab > click 'New Payment Profile' button > Add new credit card information > click 'Add' button

Thank you so much for helping us out with this!

See you in boot camp,

From The Club Staff (dummy [defaultsignature] replacement)

**Day 1 Text**

*Hey [firstname], FBBC is switching to ClubReady! Need you to add your CC, so check your email or text back for instructions. Thank you!*

**Day 1 Call**

*Hey [firstname],*

*This is [ADMIN] from [locationname], just calling to let you know that we are moving over to a new software platform called ClubReady that will make it so much easier for you to get the information you need about your fitness results and progress!*

*ClubReady will also handle all your session scheduling, membership, and billing information, so we’ll need you to go in and add your payment information to your new profile.*

*Here’s how to do that:*

*Login with your personal Fit Body Boot Camp login. If we haven’t already, we’ll text you and email you soon with the correct link as well as your login info.*

*Once you’re logged in, click on ‘My Profile’ tab, then click on ‘My Payment Preferences’ tab, then click the ‘New Payment Profile’ button, then click “Add new credit card information” then click the ‘Add’ button.*

*Thank you so much for helping us out with this! See you in boot camp!*

**Day 1 FB Message**

*Hey [firstname],*

*Great news! Fit Body Boot Camp is moving over to a new software platform called ClubReady that will make it so much easier for you to get the information you need about your fitness results and progress!*

*ClubReady will also handle all your session scheduling, membership, and billing information, so we’ll need you to go in and add your payment information to your new profile.*

*Here’s how to do that:*

*1.****Login with your personal Fit Body Boot Camp login:****CLICK HERE (this will be hyperlinked to the Club URL)*

*[Username] & [Password]*

*2.****Update your payment profile information:****Click on ‘My Profile’ tab > click on ‘My Payment Preferences’ tab > click ‘New Payment Profile’ button > Add new credit card information > click ‘Add’ button*

*Thank you so much for helping us out with this!*

*See you in boot camp [FLEX EMOJI]*

**Day 2 Email**

**Subject:** [firstname] - checking in!

Hi Sue,

Just wanted to make sure you got my email, call, and text yesterday about our new software platform - ClubReady!

We're switching over to ClubReady because it will make everything easier for you to keep track of - including your membership and billing info. Speaking of that, we need you to log into your new profile and add your payment info.

Here's how to do that:

1. **Login with your personal Fit Body Boot Camp login:** CLICK HERE (this will be hyperlinked to the Club URL)
2. [Username] & [Password]
3. **Update your payment profile information:** Click on 'My Profile' tab > click on 'My Payment Preferences' tab > click 'New Payment Profile' button > Add new credit card information > click 'Add' button

Please make sure you take care of this before we retire the old system - that way we you can keep on training and getting amazing results without any interruption!

Thanks for your help,

From The Club Staff (dummy [defaultsignature] replacement)

**Day 2 Text**

*Hey [firstname], FBBC is switching to ClubReady, can you please add your CC info? Check your email or text back for instructions. Thank you!*

**Day 2 Call**

*Hey [firstname],*

*This is [ADMIN] calling again from [locationname]. I wanted to let you know that we are moving over to a new software platform called ClubReady that will make it so much easier for you to get the information you need about your fitness results and progress!*

*ClubReady will also handle all your session scheduling, membership, and billing information, so we’ll need you to go in and add your payment information to your new profile.*

*Here’s how to do that:*

*Login with your personal Fit Body Boot Camp login. To get the correct login link, username, and password, check your text messages and your email inbox.*

*Once you’re logged in, click on ‘My Profile’ tab, then click on ‘My Payment Preferences’ tab, then click the ‘New Payment Profile’ button, then click “Add new credit card information” then click the ‘Add’ button.*

*Thank you so much for helping us out with this! See you in boot camp!*

**Day 2 FB Message**

*Hey [firstname],*

*Just wanted to make sure you got my email, call, and text yesterday about our new software platform - ClubReady!*

*We’re switching over to ClubReady because it will make everything easier for you to keep track of - including your membership and billing info. Speaking of that, we need you to log into your new profile and add your payment info.*

*Here’s how to do that:*

*1.****Login with your personal Fit Body Boot Camp login:****CLICK HERE (this will be hyperlinked to the Club URL)*

*[Username] & [Password]*

*2.****Update your payment profile information:****Click on ‘My Profile’ tab > click on ‘My Payment Preferences’ tab > click ‘New Payment Profile’ button > Add new credit card information > click ‘Add’ button*

*Please make sure you take care of this before we retire the old system - that way we you can keep on training and getting amazing results without any interruption!*

*Thanks for your help [THANKS EMOJI]*

**Day 3 Email**

**Subject:** Important Update

Hi Sue,

Not sure if you got my earlier messages about this, but [locationname] is switching over to a new software platform called ClubReady and we need your help.

This is great news because ClubReady will make it even easier for you to keep track of your results, progress, scheduling, and even your membership info!

Speaking of which, we need you to login right now to your new profile and add in your payment info. That way, you can keep on training without any interruption.

Here's how to do that:

1. **Login with your personal Fit Body Boot Camp login:** CLICK HERE (this will be hyperlinked to the Club URL)
2. [Username] & [Password]
3. **Update your payment profile information:** Click on 'My Profile' tab > click on 'My Payment Preferences' tab > click 'New Payment Profile' button > Add new credit card information > click 'Add' button

Thank you so much for helping out with this -- see you in boot camp!

From The Club Staff (dummy [defaultsignature] replacement)

**Day 3 Text**

*[firstname], did you get my message? FBBC is switching systems - please add your CC info! Check your email or text back for instructions. Thank you!*

**Day 3 Call**

*Hey [firstname],*

*This is [ADMIN] calling again from [locationname]. I wanted to let you know that we are moving over to a new software platform called ClubReady.*

*This is great news because ClubReady will make it even easier for you to keep track of your results, progress, scheduling, and even your membership info!*

*That’s why right now we need you to go in and add your credit card info, so that we can keep training you without interruption!*

*Here’s how to do that:*

*Login with your personal Fit Body Boot Camp login. To get the correct login link, username, and password, check your text messages and your email inbox.*

*Once you’re logged in, click on ‘My Profile’ tab, then click on ‘My Payment Preferences’ tab, then click the ‘New Payment Profile’ button, then click “Add new credit card information” then click the ‘Add’ button.*

*Thank you so much for helping us out with this! See you in boot camp!*

**Day 3 FB Message**

*Hey [firstname],*

*Not sure if you got my earlier messages about this, but Fit Body Boot Camp is switching over to a new software platform called ClubReady and we need your help.*

*This is great news because ClubReady will make it even easier for you to keep track of your results, progress, scheduling, and even your membership info!*

*Speaking of which, we need you to login right now to your new profile and add in your payment info. That way, you can keep on training without any interruption.*

*Here’s how to do that:*

*1.****Login with your personal Fit Body Boot Camp login:****CLICK HERE (this will be hyperlinked to the Club URL)*

*[Username] & [Password]*

*2.****Update your payment profile information:****Click on ‘My Profile’ tab > click on ‘My Payment Preferences’ tab > click ‘New Payment Profile’ button > Add new credit card information > click ‘Add’ button*

*Thank you so much for helping out with this -- see you in boot camp [FLEX EMOJI]*

**Day 4 Email**

**Subject:** Don't hit pause on your results!

Hi Sue,

Hopefully you've heard by now that [locationname] is switching over to ClubReady, which is an awesome new software platform that will make your results tracking, scheduling, and even membership info so much easier to manage!

However, we are about to retire our old system, so if we don't get your payment info into ClubReady by then, we'll have to put a pause on your membership to sort that out.

You don't want to lose your momentum, and we want to keep training you and getting you results! So, let's just go ahead and add your payment info to your new ClubrReady account right now.

Here's how to do that:

1. **Login with your personal Fit Body Boot Camp login:** CLICK HERE (this will be hyperlinked to the Club URL)
2. [Username] & [Password]
3. **Update your payment profile information:** Click on 'My Profile' tab > click on 'My Payment Preferences' tab > click 'New Payment Profile' button > Add new credit card information > click 'Add' button

Thank you so much for helping with this - we love having you here and we definitely don't want to put your results on pause!

See you in boot camp,

From The Club Staff (dummy [defaultsignature] replacement)

**Day 4 Text**

*[firstname], if we don’t get your CC info today, we’ll have to put your training on hold! Check your email or text back for instructions. Thank you!*

**Day 4 Call**

*Hey [firstname],*

*Hopefully you’ve heard by now that [locationname] is switching over to ClubReady, which is an awesome new software platform that will make your results tracking, scheduling, and even membership info so much easier to manage!*

*However, we are about to retire our old system, so if we don’t get your payment info into ClubReady by then, we’ll have to put a pause on your membership to sort that out.*

*You don’t want to lose your momentum, and we want to keep training you and getting you results! So, let’s just go ahead and add your payment info to your new ClubrReady account right now.*

*Here’s how to do that:*

*Login with your personal Fit Body Boot Camp login. To get the correct login link, username, and password, check your text messages and your email inbox.*

*Once you’re logged in, click on ‘My Profile’ tab, then click on ‘My Payment Preferences’ tab, then click the ‘New Payment Profile’ button, then click “Add new credit card information” then click the ‘Add’ button.*

*Thank you so much for helping with this - we love having you here and we definitely don’t want to put your results on pause.*

*Have a great day!*

**Day 4 FB Message**

*Hey [firstname],*

*Hopefully you’ve heard by now that we are switching over to ClubReady, which is an awesome new software platform that will make your results tracking, scheduling, and even membership info so much easier to manage!*

*However, we are about to retire our old system, so if we don’t get your payment info into ClubReady by then, we’ll have to put a pause on your membership to sort that out.*

*You don’t want to lose your momentum, and we want to keep training you and getting you results! So, let’s just go ahead and add your payment info to your new ClubrReady account right now.*

*Here’s how to do that:*

*1.****Login with your personal Fit Body Boot Camp login:****CLICK HERE (this will be hyperlinked to the Club URL)*

*[Username] & [Password]*

*2.****Update your payment profile information:****Click on ‘My Profile’ tab > click on ‘My Payment Preferences’ tab > click ‘New Payment Profile’ button > Add new credit card information > click ‘Add’ button*

*Thank you so much for helping with this - we love having you here and we definitely don’t want to put your results on pause!*

*See you in boot camp!*